

2024 DLOA Survey Common Questions

January 2025

Amenities

As outlined in the recent development update, sent November 25, 2024, the initial development of Phase 6 of Dawson's Landing is under construction and will continue into 2025. With Phase 6, there will be a dog park. More details on this will be shared with residents at a later time.

DLOA Communication

The DLOA sends communications for DLOA related items such as events, fee notices and payment reminders, and notices.

The DLOA also sends communication on behalf of the developer or the City for items such as development updates, concrete and asphalt maintenance, road closers, etc.

Our main form of communication is via email and our website. All notices, important documents, financials, AGM materials can be found on the DLOA Website. Some items are public facing documents, while others require a member login. If you do not have a member login for the DLOA website, please reach out to us at admin@dawsonslandingoa.com.

Please see the below list of pages under the members portal, and what can be found on them.

Community News & Notices	Development Updates, Tree Planting Notices, Survey or Q&A Results, Concrete or Asphalt Maintenance Notices
Fee Notices	Fee Notices, Payment Options
Governance & Reports	Financials, AGM Notices, AGM Materials
Important Documents for Residents	Bylaws, Rules & Regulations, Important Contacts, Community Maintenance Maps, PerfectMind Payment Portal Instructions

Parking Concerns

The DLOA and the developer cannot govern parking complaints. For all parking complaints, please contact the City of Chestermere at 403-207-7058.

Speeding & Crime

For all speeding and crime related concerns and questions, please contact the RCMP. For emergencies, please call 9-1-1. For any non-emergent matters, please call the non-emergency at 403-204-8900.

Unresponsible Pet Owners

Dogs in public spaces must always be on a leash and under the control of the owner. All pets must be licensed in accordance with the City of Chestermere Bylaws. Dogs are only permitted to be without a leash in designated off-leash areas. All pet owners are responsible for picking up pet waste of their pets. For more information, please visit <https://thecityofchestermere.ca/wp-content/uploads/2024/09/Bylaw-025-24-Animal-Control-Bylaw-Draft-1.pdf>

Rec Centre

For any questions relating to the potential future recreation centre, please contact the City of Chestermere.



Beautification

We received feedback from residents sharing they want the DLOA to do more beautification when it comes to flowerpots around the community. Now that certain Phases have been turned over to the City, the DLOA is able to take this on. We have ordered and will be installing planters around the Dawson's Landing entrance and along West Lakeview Drive. You can expect to see these be installed in the spring/summer months and will be maintained 12 months of the year.

Roadway Snow Removal

All roads within the community are either under the responsibility of the **Developer** (until turned over to the City) or the **City of Chestermere**. In Dawson's Landing, the City of Chestermere is responsible for the roads located within Phases 1 and 2. This includes snow and ice control. All other roads are under Developer responsibility. You can find this information on our Maintenance Map here: <https://dawsonslandingoa.com/important-documents-for-residents/>

Construction

For construction or development related concerns, please contact customercare@qualico.com. When emailing customer care, please ensure to share locations and as much detail as possible. If possible, please include photos.

We understand that there are some nuisances with living in a new community such as construction traffic, noise, and dust, but we ask for your patience during this time.

Construction Noise

Construction noise is allowed between 7 am and 10 pm on weekdays and between 9 am and 9 pm on Saturdays, Sundays, and holidays. If you have a complaint about construction noise outside of these hours, please contact the City at 403-207-7058.

Unkept Yards & Trash on Private Properties

The DLOA and the developer cannot enforce yard maintenance. We recommend chatting with your neighbours where possible, but if that is not possible, concerns relating to unkept yards can be directed to the City of Chestermere.

Garbage Pickup in Parks

The City of Chestermere empties garbage cans in turned over park spaces once or twice a week as needed. They have shared with us that they will assess the usage and increase service if required. If you notice that the garbage cans in the park spaces are full, please contact the City of Chestermere.

For park spaces within areas still under the Developer, please contact customercare@qualico.com.

Pond Maintenance

This area will receive a once per month fire break cut on either side of the pathway.

The area around the storm pond is meant to be a naturalized area. The maintenance levels on the grasses are dependent on the type of grass they are. These grasses are all planned and approved by the City during the planning stages of a community.





**DAWSON'S
LANDING**
OWNERS ASSOCIATION

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Summer Maintenance

As the Developer shared in July 2024, Phases 1 and 2 have been turned over to the City of Chestermere. That means that the maintenance of the medians and open areas are now the responsibility of the City. It is the responsibility of residents to maintain boulevards (property line to street), sidewalks, walkways. This includes tree watering and boulevard mowing.

The City completes their mowing schedule on a weekly basis. If you are concerned about any of the City maintained areas, please contact the City.

Events

Feedback from this survey shows that this community wants events centered around bringing the community and neighbours together, for a chance to get to know each other. We want to share we have heard you and your event suggestions, and we are taking this into consideration as we begin planning for future events.

